

AVI RELEASE PROCESS (LIVE ANIMALS)

Follow these steps in the AVI (Live Animals) release process

- 1** The consignee or pet owner must go to the AEROSAN facilities, located at Calle 26 # 106-39, 2nd floor, office 100, in the Imports area, to make the payment required for the release of the original documents.

HOURS: 08:00 to 20:00 hrs.

- 2** The owner must go to the ICA building with the pet's documents. There, an appointment will be scheduled for a veterinarian to review the AVI and issue the inspection certificate.

Check the ICA website for the approximate amount of the corresponding payment.

HOURS: 08:00 to 18:00 hrs.

Subject to ICA staff availability

- 3** After the inspection, the owner or consignee of the AVI must go to the DIAN building and present the passport with the entry stamp to Colombia, dated no more than three months prior. If this requirement is not met, the corresponding taxes must be paid.

HOURS: 08:00 to 18:00 hrs.

Subject to DIAN staff availability

- 4** The consignee or pet owner must present the ICA certificate and the DIAN authorization in order to obtain approval for the release of the AVI at AEROSAN, second floor, office 100.

HOURS: 24 / 7

- 5** The owner or consignee of the AVI must go to the Imports Warehouse, 1st floor, to collect the AVI

HOURS: 24 / 7



Remember!

You may come to our facilities to assist your pet (water and food) 24/7.

Important:

Aerosan is not authorized to provide assistance (water and food). This process is the responsibility of the owner and/or authorized agent